

3623
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

NCR Corporation Docket No. 8808

In re application of: VINCENT, P. G.

Serial No. 09/729,540

Filed: December 4, 2000

For: SYSTEM AND METHODS FOR GRAPHICALLY REPRESENTING PURCHASE
PROFILES AND SALES GUIDANCE TO A CUSTOMER SERVICE
REPRESENTATIVE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated as shown below:

CLAIMS AS AMENDED

FOR	Claims Remaining After Amendment		Highest Number Previously Paid For	Extra Present	Rate	Additional Fee
Total Claims	21	-	21	0 X	\$ 18 =	\$ 0
Independent Claims	3	-	3	0 X	\$ 86 =	\$ 0
Total additional fee for this amendment ----->						\$ 0

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers, if appropriate.

Please charge all fees to Deposit Account No. 50-1673 of NCR Corporation (the assignee of the present application). A duplicate of this paper is enclosed.

Respectfully,

James M. Stover
Reg. No. 32,759

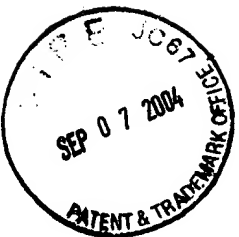


CERTIFICATION OF MAILING UNDER 37 CFR 1.8

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Sept 2, 2004.

By: Sallie Spicer
Name: Sallie Spicer



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Dayton, Ohio

Docket No. 8808

Application of:

VINCENT, P. G.

Group Art Unit: 3623

Serial No. 09/729,540

Examiner: JEANTY, ROMAIN

Filed: December 4, 2000

For: **SYSTEM AND METHODS FOR GRAPHICALLY REPRESENTING
PURCHASE PROFILES AND SALES GUIDANCE TO A
CUSTOMER SERVICE REPRESENTATIVE**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Office Action dated June 8, 2004, kindly amend claim 16 as shown below. A complete listing of the claims in their present state is provided immediately below for the convenience of the Examiner.

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GROUP 3623

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By: Sillie Spicer
Name: Sillie Spicer